

UAE EXCHANGE AND FINANCE LTD

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| Data fo | Data for the month ending April 2022 | | | | | | | |
|---------|--------------------------------------|-----------------|-----------------|---------|----------|----------|----------|------------|
| | | | | | | | | average |
| | | carried forward | Received during | Total | | | | resolution |
| SL NO | Received from | from prev month | the month | pending | Resolved | | | days |
| | | | | | | pending | pending | |
| | | | | | | for less | for more | |
| | | | | | | than 3 | than 3 | |
| | | | | | | months | months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 7 | 8 |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI(SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Depository Participant | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Othersources(if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| | | Carried forward | | | |
|-------|----------------|-----------------|----------|----------|---------|
| SL NO | Month | from prev month | received | resolved | pending |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2021 | 0 | 0 | 0 | 0 |
| 2 | May 2021 | 0 | 0 | 0 | 0 |
| 3 | June 2021 | 0 | 0 | 0 | 0 |
| 4 | July 2021 | 0 | 0 | 0 | 0 |
| 5 | August 2021 | 0 | 0 | 0 | 0 |
| 6 | September 2021 | 0 | 0 | 0 | 0 |
| 7 | October 2021 | 0 | 0 | 0 | 0 |
| 8 | November 2021 | 0 | 0 | 0 | 0 |
| 9 | December 2021 | 0 | 0 | 0 | 0 |
| 10 | January 2022 | 0 | 0 | 0 | 0 |
| 11 | February 2022 | 0 | 0 | 0 | 0 |
| 12 | March 2022 | 0 | 0 | 0 | 0 |
| 13 | April 2022 | 0 | 0 | 0 | 0 |
| 14 | May 2022 | 0 | 0 | 0 | 0 |
| 15 | June 2022 | 0 | 0 | 0 | 0 |

| 16 | July 2022 | 0 | 0 | 0 | 0 |
|----|----------------|---|---|---|---|
| 17 | August 2022 | 0 | 0 | 0 | 0 |
| 18 | September 2022 | 0 | 0 | 0 | 0 |
| 19 | October 2022 | 0 | 0 | 0 | 0 |
| 20 | November 2022 | 0 | 0 | 0 | 0 |
| 21 | December 2022 | 0 | 0 | 0 | 0 |
| 22 | January 2023 | 0 | 0 | 0 | 0 |
| 23 | February 2023 | 0 | 0 | 0 | 0 |
| 24 | March 2023 | 0 | 0 | 0 | 0 |
| 25 | April 2023 | 0 | 0 | 0 | 0 |

| Trends of annual disposal of complaints | | | | | | |
|---|---------|--------------------------------|--------------------------|------------|--------------------------------------|--|
| SN | Year | Carried forward from prev year | received during the year | during the | pending at the end of the year | |
| 1 | 2017-18 | | | | | |
| 2 | 2018-19 | 0 | 0 | 0 | 0 | |
| 3 | 2019-20 | 0 | 0 | 0 | 0 | |
| 4 | 2020-21 | 0 | 0 | 0 | 0 | |
| 5 | 2021-22 | 0 | 0 | 0 | 0 | |
| 6 | 2022-23 | 0 | 0 | 0 | 0 | |